52	Insurance 2015 - 2020	The Council has a portfolio of insurance covers, including Liabilities, Material Damage and Motor, currently being tendered with the assistance of Corporate Procurement. Cabinet is asked to review the results of the tender and agree to award the insurance contract(s).	N/A	Cllr Jonathan Bianco	FD - Simone Batchelor	NEW
53	Corporate Complaints Procedure	Following a review by the Corporate Services and Partnerships Policy Overview Committee and endorsement of their findings by Cabinet in May 2015, a report will be presented recommending modifications to the 3-stage process to further streamline the way in which the Council handles any complaints, putting residents first.	All	Cllr Ray Puddifoot MBE	AD - Daniel Kennedy	NEW

